

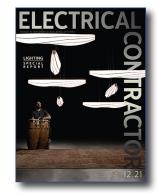
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# BAXTER Research Center

POWERFUL INSIGHTS. ACTIONABLE INTELLIGENCE.

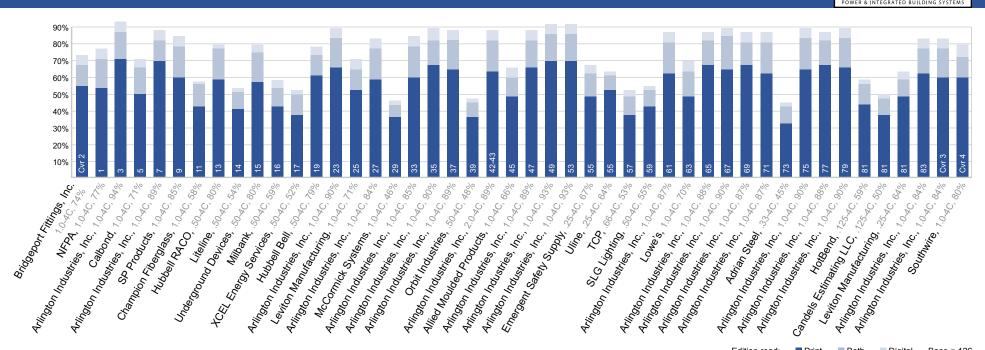


December 2021

Independent Ad Performance News: Advertising Exposure Audience Engagement and Involvement Preliminary and Active Buying Actions



#### Executive Summary: Ad Traffic by Page Number



Edition read: Print Both Digital Base = 126

#### Top-performing ads based on respondent exposure, engagement and involvement

Recall Seeing Ad Audience Exposure 5.0	Total Recall Seeing	Ad Influence Audience Engagement 6.0	Total Recall Seeing	Total Ad Influence	Buying ActionTotal RecallAudience Involvement 7.0Seeing	One or More Buying Actions
Arlington Industries, Inc. – 3	94%	Arlington Industries, Inc. – 3	94%	100%	Arlington Industries, Inc. – Cv 3 84%	82%
Arlington Industries, Inc. – 53	93%	Arlington Industries, Inc. – 49	93%	100%	Arlington Industries, Inc. – 37 89%	81%
Arlington Industries, Inc. – 49	93%	Arlington Industries, Inc 42-4	3 89%	100%	Arlington Industries, Inc. – 49 93%	79%
Arlington Industries, Inc. – 35	90%	Arlington Industries, Inc. – 47	89%	100%	Arlington Industries, Inc. – 67 90%	79%
Arlington Industries, Inc. – 23	90%	Arlington Industries, Inc. – 77	88%	100%	Arlington Industries, Inc. – 79 90%	79%
Arlington Industries, Inc. – 67	90%	Arlington Industries, Inc. – 33	85%	100%	Arlington Industries, Inc. – 47 89%	79%
Arlington Industries, Inc. – 79	90%	Bridgeport Fittings, Inc. – Cv 2	74%	100%	Arlington Industries, Inc. – 75 90%	78%
Arlington Industries, Inc. – 75	90%	SLG Lighting – 59	55%	100%	Arlington Industries, Inc. – 7 89%	78%
Arlington Industries, Inc. – 7	89%	Arlington Industries, Inc. – 53	93%	99%	Arlington Industries, Inc. – 71 87%	78%
Arlington Industries, Inc. – 37	89%	Arlington Industries, Inc. – 35	90%	99%	Arlington Industries, Inc. – 33 85%	78%

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# **Definitions of Scores**





Total Ad Recall – Audience Exposure

- Recall Seeing Respondents who recalled seeing an item; total exposure. Shows the ability of an item to attract reader attention.
- Read Some Respondents who, seeing an item, were sufficiently engaged to be drawn into the copy by the headline, layout or content.
- Read Most Respondents who, after beginning to read an item, were interested enough to read most of it.

#### Total Ad Influence – Audience Engagement

Total Ad Influence scores are based on the percentage of respondents who, after seeing an ad, indicated how it influenced them:

- Make Ad-Brand Connection Those respondents who, after seeing an ad, were able to associate the ad with a company or brand.
- Like the Ad Respondents who report finding an ad appealing.
- More Favorable Opinion Respondents who, after seeing an ad, developed a more positive opinion of the advertised product or service.
- Newly Aware Those respondents who, prior to seeing an ad, were not familiar with the advertised item and are now newly aware of it.

NOTE: Percentage totals may not equal 100, due to rounding.

#### Total Buying Actions - Audience Involvement

One or More Buying Actions, or Audience Involvement, represents the percentage of respondents who, after reporting they recalled the ad, also indicate how the ad further influenced their buying actions. These audience members saw an ad and indicated that they, or someone in their organization either has or is likely to:

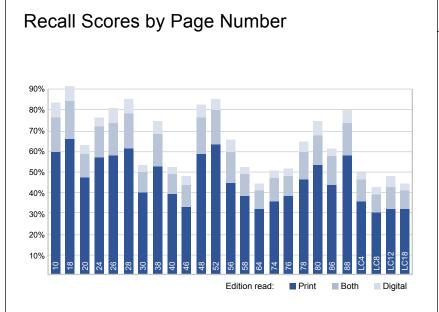
- Save the Ad Respondents who indicate interest in an advertised item by either saving an ad for future reference, or are likely do so in the future.
- Discuss the Advertised Product Those respondents who report they are likely to discuss, or have discussed, an advertised item with a colleague.
- Visit Ad's Website Respondents who report they would likely access, or have already accessed, an advertiser's website after seeing an ad.
- Contact Salesperson Respondents who report they would likely contact, or have contacted, a salesperson in response to an advertised product or service.
- Try Product/Service Those respondents who report they would try, or had already tried, an advertised product or service.
- Consider Purchase Those respondents who have considered purchasing a product, or are likely to consider purchasing in the future.
- Recommend or Specify Respondents who have, or are likely to, recommend or specify a product or service.
- Purchase Respondents who have either actively purchased, or are likely to purchase, a product/service after seeing an advertisement.

Ad Exposure 5.0 A

Audience Engagement 6.0

# Editorial





**Editorial reader recall scores** are based on each editorial item's "Recall Seeing" score. The score for each item studied is expressed as a percentage and presented by page number in the chart above. The first editorial item listed is found on page 10.

	Page Number	Recall Seeing	Read Some	Read Most
Safety	10	84%	73%	57%
Code FAQs	18	92%	80%	81%
Intelligence Made Visible: Lighting Design Tips	20	63%	73%	37%
Residential	24	77%	68%	56%
Service/Maintenance	26	81%	80%	58%
Code Quiz	28	86%	78%	75%
Now Your See It, Now You Don't: Temporary Lighting	30	54%	72%	44%
Code Insider	38	75%	81%	66%
Fixating on Fixtures: Creating and Using a Luminaire	40	53%	64%	38%
Your Business	46	48%	69%	36%
Code Applications	48	83%	82%	68%
New Products	52	86%	76%	65%
Featured Products: luminaires	56	66%	71%	45%
Rebate Update: energy-efficient product incentives	58	53%	58%	35%
On the Market: Smart Libraries	64	45%	47%	33%
Integrated Systems Products	74	51%	59%	37%
Fiber Optics	76	52%	50%	38%
Life Safety Systems Quiz	78	65%	72%	53%
Cool Tools: insulation testers	80	75%	75%	61%
Alternative Energy	86	62%	74%	39%
Code Comments	88	80%	84%	72%
The Keys to Getting Power Back: Hurricane Ida	LC4	50%	66%	33%
Transformation Stations: Forest Electric	LC8	43%	63%	37%
What Exactly is a Modernized Grid	LC12	48%	60%	45%
Preserving What's Important: Protected Land	LC18	45%	62%	36%
			В	ase = 252

#### Definitions:

**Recall Seeing** is a percentage of the base number.

Read Some is a percentage of the "Recall Seeing" score.

Read Most is a percentage of the "Read Some" score.

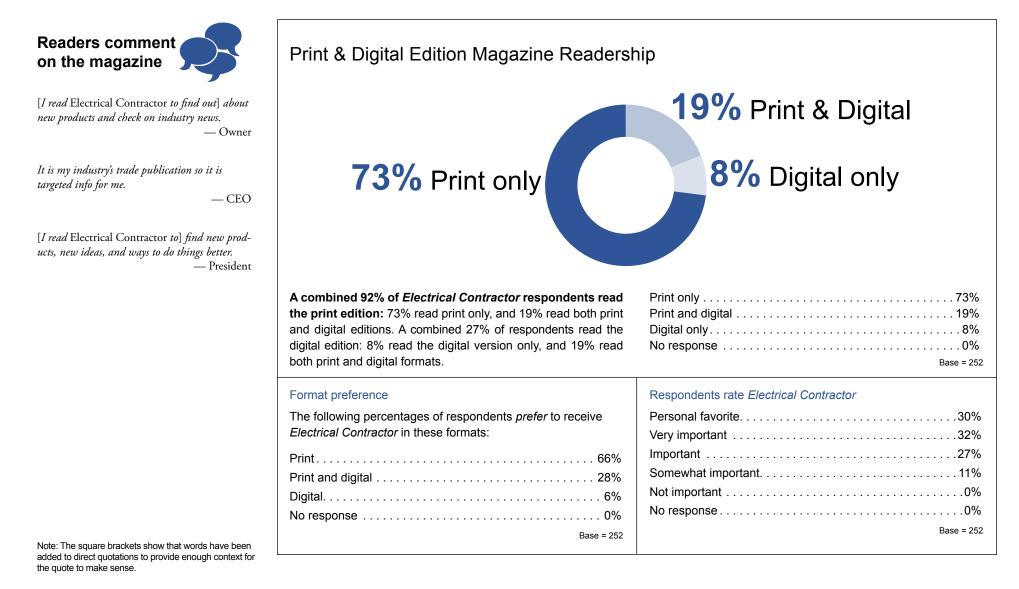
Percentage totals may not equal 100 due to rounding.

Please see Definitions of Scores (3.0) and Methodology (9.1) for complete information.



#### Editorial: Platform Use/Reader Preferences





# Editorial: Reading Habits





I choose articles that pertain to the areas I work in. I also encourage other electrical contractors to read the same articles.

— President

*I see new products, code comments, opinions and other important information* [*in* Electrical Contractor].

- President/CEO

I like it for information on code, new products, and articles on new products and installations. — Owner

When read    Same day issue is received    Within three days    Within a week    One week or later    No response    0%	Time spent reading    45 minutes or more.
Base = 252	Base = 252
How often each issue is read    4 or more times.    3 times    2 times    2 times    2 times    4%    No response    0%	Pass-along readership Respondents report that they pass along their issues of <i>Electrical Contractor</i> to a mean number of 1.3 other professionals.
Base = 252	Base = 252

#### When, how long and how often respondents read Electrical Contractor

# Editorial: Reading Habits continued





Industry magazine readership

*Eighty-nine percent* (89%) of respondents are regular readers of *Electrical Contractor* and report reading three or four of the four most recent issues.

[Electrical Contractor] gives us some insight on new trends ideas and what the rest of the industry is challenged with.

— President

[Electrical Contractor] keeps me up-to-date on what is going on in the industry. Keeps me informed about new products or improved products. Codes are always changing, and I get different opinions. Keeps me informed on what is going on nationwide and even worldwide with items and projects.

— Owner

	Read 3 or 4 of 4	Read 4 of 4	Read 3 of 4	Read 2 of 4	Read 1 of 4	Receive & Don't Read	Do Not Receive	No Response
Electrical Contractor	89%	76%	13%	8%	3%	0%	0%	0%
EC&M	50%	41%	9%	9%	3%	1%	18%	19%
Cabling Installation & Maintenance	9%	7%	2%	1%	2%	2%	52%	34%
Security Magazine	7%	4%	3%	4%	2%	3%	44%	40%
Communications News	4%	3%	1%	2%	2%	1%	52%	39%
Security Dealer	4%	3%	1%	2%	2%	3%	49%	40%
								Base = 252

Note: This data defines known readers of Electrical Contractor. No attempt was made to use subscriber lists from the other publications listed above.

### Ad Scores: Exposure, Engagement and Involvement Totals by Product Category



	Page	Size & Color	Exposure Total Recall Seeing	Read Some	Read Most	Total	Involvemen One or More Buying Action
Boxes, conduit bodies & enclos	sures						
Arlington Industries, Inc.	3	1.0-4C	94%	63%	58%	100%	76%
Arlington Industries, Inc.	35	1.0-4C	90%	67%	55%	99%	77%
Arlington Industries, Inc.	75	1.0-4C	90%	50%	58%	99%	78%
Arlington Industries, Inc.	37	1.0-4C	89%	58%	52%	99%	81%
Arlington Industries, Inc.	42-43	2.0-4C	89%	55%	51%	100%	76%
Arlington Industries, Inc.	47	1.0-4C	89%	53%	55%	100%	79%
Arlington Industries, Inc.	65	1.0-4C	88%	72%	56%	99%	77%
Arlington Industries, Inc.	69	1.0-4C	87%	75%	51%	98%	67%
Arlington Industries, Inc.	71	1.0-4C	87%	54%	55%	98%	78%
Arlington Industries, Inc.	61	1.0-4C	87%	53%	54%	99%	74%
Arlington Industries, Inc.	33	1.0-4C	85%	56%	50%	100%	78%
Arlington Industries, Inc.	27	1.0-4C	84%	56%	43%	98%	73%
Hubbell RACO	13	.50-4C	80%	58%	59%	98%	71%
Hubbell Bell	19	.50-4C	79%	63%	40%	99%	78%
Calbond	5	1.0-4C	71%	48%	38%	96%	67%
Emergent Safety Supply	55	.25-4C	67%	58%	33%	95%	63%
Allied Moulded Products	45	1.0-4C	66%	58%	37%	99%	57%
Milbank	16	.50-4C	59%	64%	39%	98%	62%
Orbit Industries	39	.50-4C	48%	52%	32%	96%	57%
Category averages:			80%	59%	48%	98%	72%
Computer software							
McCormick Systems	29	1.0-4C	46%	33%	27%	98%	41%
Contractor equipment							
Uline	55	.25-4C	64%	52%	24%	98%	52%
HotBend	81	.125-4C	59%	47%	32%	95%	49%
Category averages:			62%	50%	28%	97%	51%
(continued)							Base = 126

#### Definitions:

**Recall Seeing** score is a percentage of the base number.

**Read Some** is a percentage of the "Recall Seeing" score.

Read Most is the percentage of the "Read Some" score.

**Total Ad Influence** is a percentage of the "Recall Seeing" score.

One or More Buying Actions is a percentage of the "Recall Seeing" score.

Percentage totals may not equal 100, due to rounding.

Please see Definitions of Scores (3.0), and Methodology (9.1), for complete information.

# Ad Scores: Exposure, Engagement and Involvement Totals by Product Category *continued*



		0:	Exposure	Deed	Deed	00	Involvement
	Page	Size & Color	Total Recall Seeing	Read Some	Read Most	Total Ad Influence	One or More Buying Actions
			Recail Seeilig	Some	wost	Auminuence	Buying Action
Contractor services (incl. rent							
Candels Estimating LLC	81	.125-4C	50%	32%	38%	88%	39%
Electrical distributor (incl. low	v volt.)						
Lowe's	63	1.0-4C	70%	50%	40%	97%	69%
Uline	55	.25-4C	64%	52%	24%	98%	52%
Category averages:			67%	51%	32%	98%	61%
Fasteners, hangers, clamps, s	supports						
Arlington Industries, Inc.	7	1.0-4C	89%	67%	57%	98%	78%
Arlington Industries, Inc.	77	1.0-4C	88%	72%	48%	100%	75%
Arlington Industries, Inc.	71	1.0-4C	87%	54%	55%	98%	78%
SP Products	9	1.0-4C	85%	54%	37%	97%	67%
Arlington Industries, Inc.	83	1.0-4C	84%	70%	56%	98%	75%
Arlington Industries, Inc.	Cvr 3	1.0-4C	84%	56%	55%	99%	82%
Bridgeport Fittings, Inc.	Cvr 2	1.0-4C	74%	61%	56%	100%	76%
Orbit Industries	39	.50-4C	48%	52%	32%	96%	57%
Category averages:			80%	61%	50%	98%	74%
Hand tools							
HotBend	81	.125-4C	59%	47%	32%	95%	49%
Lighting controls							
Leviton Manufacturing	25	1.0-4C	71%	54%	34%	96%	59%
Leviton Manufacturing	81	.25-4C	64%	72%	48%	97%	63%
Category averages:			68%	63%	41%	97%	61%

(continued)

# Ad Scores: Exposure, Engagement and Involvement Totals by Product Category *continued*



	Page	Size & Color	Exposure Total Recall Seeing	Read Some	Read Most	Total	Involvement One or More Buying Actions
Lighting products/fixtures							
SLG Lighting	59	.50-4C	55%	55%	33%	100%	60%
Liteline	14	.50-4C	54%	46%	40%	98%	55%
ТСР	57	.66-4C	53%	47%	36%	98%	65%
Category averages:			54%	49%	36%	99%	60%
Power tools							
HotBend	81	.125-4C	59%	47%	32%	95%	49%
Raceway/cable tray/conduit							
SP Products	9	1.0-4C	85%	54%	37%	97%	67%
Calbond	5	1.0-4C	71%	48%	38%	96%	67%
Emergent Safety Supply	55	.25-4C	67%	58%	33%	95%	63%
Champion Fiberglass	11	1.0-4C	58%	55%	31%	98%	48%
Category averages:			70%	54%	35%	97%	61%
Regional ad							
XCEL Energy Services	17	.50-4C	52%	44%	26%	96%	36%
Safety equipment/apparel							
Arlington Industries, Inc.	7	1.0-4C	89%	67%	57%	98%	78%
Training/Safety organization	1	1.0-4C	77%	62%	27%	99%	71%
Vehicle equipment							
Adrian Steel	73	.33-4C	45%	47%	29%	91%	33%
Wire & cable							
Southwire	Cvr 4	1.0-4C	80%	65%	50%	98%	65%
(continued)							Base = 126

# Ad Scores: Exposure, Engagement and Involvement Totals by Product Category *continued*



			Exposure				Involvement
	_	Size	Total	Read	Read	Total	One or More
	Page	& Color	Recall Seeing	Some	Most	Ad Influence	Buying Actions
Wire & cable connectors/terminato	ors						
Arlington Industries, Inc.	53	1.0-4C	93%	74%	54%	99%	73%
Arlington Industries, Inc.	49	1.0-4C	93%	69%	48%	100%	79%
Arlington Industries, Inc.	23	1.0-4C	90%	57%	59%	99%	77%
Arlington Industries, Inc.	67	1.0-4C	90%	56%	50%	99%	79%
Arlington Industries, Inc.	79	1.0-4C	90%	53%	54%	99%	79%
Arlington Industries, Inc.	61	1.0-4C	87%	53%	54%	99%	74%
Hubbell RACO	13	.50-4C	80%	58%	59%	98%	71%
Hubbell Bell	19	.50-4C	79%	63%	40%	99%	78%
Bridgeport Fittings, Inc.	Cvr 2	1.0-4C	74%	61%	56%	100%	76%
Category averages:			86%	60%	53%	99%	76%
Wire & cable management Arlington Industries, Inc.	65	1.0-4C	88%	72%	56%	99%	77%
Southwire	Cvr 4	1.0-4C 1.0-4C	80%	65%	50%	99%	65%
Underground Devices	15	.50-4C	80%	45%	36%	96%	55%
Champion Fiberglass	11	1.0-4C	58%	55%	31%	98%	48%
Category averages:			77%	59%	43%	98%	61%
Wiring devices							
Arlington Industries, Inc.	49	1.0-4C	93%	69%	48%	100%	79%
Arlington Industries, Inc.	23	1.0-4C	90%	57%	59%	99%	77%
Arlington Industries, Inc.	67	1.0-4C	90%	56%	50%	99%	79%
Arlington Industries, Inc.	77	1.0-4C	88%	72%	48%	100%	75%
Arlington Industries, Inc.	33	1.0-4C	85%	56%	50%	100%	78%
Arlington Industries, Inc.	83	1.0-4C	84%	70%	56%	98%	75%
Arlington Industries, Inc.	Cvr 3	1.0-4C	84%	56%	55%	99%	82%
Category averages:			88%	62%	52%	99%	78%

# Ad Scores: Audience Engagement Totals with Influence Details by Product Category



		-	Exposure	Engagement	Make		More	
	-	Size	Recall	Total Ad	Ad-Brand	Like	Favorable	Newly
	Page	& Color	Seeing	Influence	Connection	the Ad	Opinion	Aware
Boxes, conduit bodies & e	enclosures							
Arlington Industries, Inc.	3	1.0-4C	94%	100%	84%	95%	71%	87%
Arlington Industries, Inc.	42-43	2.0-4C	89%	100%	82%	94%	75%	86%
Arlington Industries, Inc.	47	1.0-4C	89%	100%	86%	96%	76%	86%
Arlington Industries, Inc.	33	1.0-4C	85%	100%	84%	96%	76%	89%
Arlington Industries, Inc.	35	1.0-4C	90%	99%	86%	94%	72%	89%
Arlington Industries, Inc.	75	1.0-4C	90%	99%	81%	97%	70%	89%
Arlington Industries, Inc.	37	1.0-4C	89%	99%	84%	93%	73%	87%
Arlington Industries, Inc.	65	1.0-4C	88%	99%	86%	93%	77%	79%
Arlington Industries, Inc.	61	1.0-4C	87%	99%	78%	92%	70%	76%
Hubbell Bell	19	.50-4C	79%	99%	83%	95%	72%	86%
Allied Moulded Products	45	1.0-4C	66%	99%	43%	82%	60%	34%
Arlington Industries, Inc.	69	1.0-4C	87%	98%	77%	94%	72%	74%
Arlington Industries, Inc.	71	1.0-4C	87%	98%	86%	92%	71%	88%
Arlington Industries, Inc.	27	1.0-4C	84%	98%	82%	94%	73%	78%
Hubbell RACO	13	.50-4C	80%	98%	79%	90%	71%	80%
Milbank	16	.50-4C	59%	98%	72%	85%	68%	73%
Calbond	5	1.0-4C	71%	96%	53%	83%	72%	55%
Orbit Industries	39	.50-4C	48%	96%	41%	72%	54%	41%
Emergent Safety Supply	55	.25-4C	67%	95%	56%	86%	67%	52%
Category averages:			80%	98%	75%	91%	71%	75%
Computer software								
McCormick Systems	29	1.0-4C	46%	98%	43%	61%	46%	41%
Contractor equipment								
Uline	55	.25-4C	64%	98%	66%	79%	58%	68%
HotBend	81	.125-4C	59%	95%	39%	75%	47%	44%
Category averages:			62%	97%	53%	77%	53%	56%
(continued)								Base = 1

### Definitions:

**Total Ad Influence** (Audience Engagement) represents the percentage of respondents who, after seeing an ad, reported they did one or more of the four listed items.

All Ad Influence scores are a percentage of the "Recall Seeing" score.

Percentage totals may not equal 100, due to rounding.

Please see Definitions of Scores (3.0), and Methodology (9.1), for complete information.

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# Ad Scores: Audience Engagement Totals with Influence Details by Product Category *continued*



			Exposure	Engagement	Make		More	
	Dara	Size	Recall	Total Ad	Ad-Brand	Like	Favorable	Newly
	Page	& Color	Seeing	Influence	Connection	the Ad	Opinion	Aware
Contractor services (incl.	rental & me							
Candels Estimating LLC	81	.125-4C	50%	88%	41%	63%	43%	39%
Electrical distributor (incl	l. low volt.)							
Uline	55	.25-4C	64%	98%	66%	79%	58%	68%
Lowe's	63	1.0-4C	70%	97%	73%	77%	61%	73%
Category averages:			67%	98%	70%	78%	60%	71%
Fasteners, hangers, clam	ps, support	S						
Arlington Industries, Inc.	77	1.0-4C	88%	100%	83%	97%	78%	80%
Bridgeport Fittings, Inc.	Cvr 2	1.0-4C	74%	100%	66%	93%	73%	58%
Arlington Industries, Inc.	Cvr 3	1.0-4C	84%	99%	83%	97%	78%	86%
Arlington Industries, Inc.	7	1.0-4C	89%	98%	83%	93%	73%	76%
Arlington Industries, Inc.	71	1.0-4C	87%	98%	86%	92%	71%	88%
Arlington Industries, Inc.	83	1.0-4C	84%	98%	79%	94%	75%	78%
SP Products	9	1.0-4C	85%	97%	51%	88%	68%	57%
Orbit Industries	39	.50-4C	48%	96%	41%	72%	54%	41%
Category averages:			80%	98%	72%	91%	71%	71%
Hand tools								
HotBend	81	.125-4C	59%	95%	39%	75%	47%	44%
Lighting controls								
Leviton Manufacturing	81	.25-4C	64%	97%	70%	75%	55%	69%
Leviton Manufacturing	25	1.0-4C	71%	96%	56%	76%	59%	53%
Category averages:			68%	97%	63%	76%	57%	61%

(continued)

# Ad Scores: Audience Engagement Totals with Influence Details by Product Category *continued*



		Size	<i>Exposure</i> Recall	Engagement Total Ad	Make Ad-Brand	Like	More Favorable	Newly
	Page	& Color	Seeing	Influence	Connection	the Ad	Opinion	Aware
Lighting products/fixtures								
SLG Lighting	59	.50-4C	55%	100%	40%	75%	64%	33%
_iteline	14	.50-4C	54%	98%	27%	68%	46%	34%
ТСР	57	.66-4C	53%	98%	52%	73%	67%	48%
Category averages:			54%	99%	40%	72%	59%	38%
Power tools								
HotBend	81	.125-4C	59%	95%	39%	75%	47%	44%
Raceway/cable tray/conduit								
Champion Fiberglass	11	1.0-4C	58%	98%	41%	77%	46%	38%
SP Products	9	1.0-4C	85%	97%	51%	88%	68%	57%
Calbond	5	1.0-4C	71%	96%	53%	83%	72%	55%
Emergent Safety Supply	55	.25-4C	67%	95%	56%	86%	67%	52%
Category averages:			70%	97%	50%	84%	63%	51%
Regional ad								
XCEL Energy Services	17	.50-4C	52%	96%	28%	52%	34%	24%
Safety equipment/apparel								
Arlington Industries, Inc.	7	1.0-4C	89%	98%	83%	93%	73%	76%
Training/Safety organization								
NFPA	1	1.0-4C	77%	99%	67%	92%	67%	71%
Vehicle equipment								
Adrian Steel	73	.33-4C	45%	91%	31%	53%	40%	33%
Wire & cable								
Southwire	Cvr 4	1.0-4C	80%	98%	63%	88%	69%	58%
(continued)								Base = 12

# Ad Scores: Audience Engagement Totals with Influence Details by Product Category *continued*



		0:	Exposure	Engagement	Make	Liles	More	Maustre
	Page	Size & Color	Recall Seeing	Total Ad Influence	Ad-Brand Connection	Like the Ad	Favorable Opinion	Newly Aware
		0.0000	occilig	innachoc	Connection		Opinion	7 Ware
Wire & cable connectors/t								
Arlington Industries, Inc.	49	1.0-4C	93%	100%	87%	99%	80%	93%
Bridgeport Fittings, Inc.	Cvr 2	1.0-4C	74%	100%	66%	93%	73%	58%
Arlington Industries, Inc.	53	1.0-4C	93%	99%	81%	97%	71%	85%
Arlington Industries, Inc.	23	1.0-4C	90%	99%	82%	94%	70%	86%
Arlington Industries, Inc.	67	1.0-4C	90%	99%	84%	97%	75%	85%
Arlington Industries, Inc.	79	1.0-4C	90%	99%	82%	96%	72%	85%
Arlington Industries, Inc.	61	1.0-4C	87%	99%	78%	92%	70%	76%
Hubbell Bell	19	.50-4C	79%	99%	83%	95%	72%	86%
Hubbell RACO	13	.50-4C	80%	98%	79%	90%	71%	80%
Category averages:			86%	99%	80%	95%	73%	82%
Wire & cable management Arlington Industries, Inc.	65	1.0-4C	88%	99%	86%	93%	77%	79%
Southwire	Cvr 4	1.0-4C	80%	98%	63%	88%	69%	58%
Champion Fiberglass	11	1.0-4C	58%	98%	41%	77%	46%	38%
Underground Devices	15	.50-4C	80%	96%	55%	85%	69%	69%
Category averages:			77%	98%	61%	86%	65%	
								61%
Wiring devices								61%
•	49	1.0-4C	93%	100%	87%	99%	80%	61% 93%
Arlington Industries, Inc.	49 77	1.0-4C 1.0-4C	93% 88%	100% 100%	87% 83%			
Wiring devices Arlington Industries, Inc. Arlington Industries, Inc. Arlington Industries, Inc.						99%	80%	93%
Arlington Industries, Inc. Arlington Industries, Inc.	77	1.0-4C	88%	100%	83%	99% 97%	80% 78%	93% 80%
Arlington Industries, Inc. Arlington Industries, Inc. Arlington Industries, Inc.	77 33	1.0-4C 1.0-4C	88% 85%	100% 100%	83% 84%	99% 97% 96%	80% 78% 76%	93% 80% 89%
Arlington Industries, Inc. Arlington Industries, Inc. Arlington Industries, Inc. Arlington Industries, Inc.	77 33 23	1.0-4C 1.0-4C 1.0-4C	88% 85% 90%	100% 100% 99%	83% 84% 82%	99% 97% 96% 94%	80% 78% 76% 70%	93% 80% 89% 86%
Arlington Industries, Inc. Arlington Industries, Inc. Arlington Industries, Inc. Arlington Industries, Inc. Arlington Industries, Inc.	77 33 23 67	1.0-4C 1.0-4C 1.0-4C 1.0-4C	88% 85% 90% 90%	100% 100% 99% 99%	83% 84% 82% 84%	99% 97% 96% 94% 97%	80% 78% 76% 70% 75%	93% 80% 89% 86% 85%



		Size	<i>Exposure</i> Recall	Involvement One or More	Save	Discuss the Advertised	Visit Ad's	Contact	Try Product/	Consider	Recommend or	
	Page	& Color	Seeing	Buying Actions	the Ad	Product	Website	Salesperson	Service	Purchase	Specify	Purchase
Boxes, conduit bodies & end	losures											
Arlington Industries, Inc.	37	1.0-4C	89%	81%	8%	13%	13%	2%	15%	31%	12%	36%
Arlington Industries, Inc.	47	1.0-4C	89%	79%	6%	8%	12%	2%	15%	33%	8%	27%
Arlington Industries, Inc.	75	1.0-4C	90%	78%	9%	10%	10%	3%	11%	31%	8%	26%
Arlington Industries, Inc.	71	1.0-4C	87%	78%	6%	9%	13%	2%	16%	30%	6%	30%
Arlington Industries, Inc.	33	1.0-4C	85%	78%	7%	8%	13%	2%	17%	30%	10%	34%
Hubbell Bell	19	.50-4C	79%	78%	5%	10%	7%	1%	19%	36%	10%	42%
Arlington Industries, Inc.	35	1.0-4C	90%	77%	8%	9%	9%	2%	16%	31%	9%	35%
Arlington Industries, Inc.	65	1.0-4C	88%	77%	8%	13%	9%	2%	16%	38%	14%	36%
Arlington Industries, Inc.	3	1.0-4C	94%	76%	10%	10%	12%	5%	15%	33%	10%	28%
Arlington Industries, Inc.	42-43	2.0-4C	89%	76%	9%	13%	12%	2%	15%	33%	7%	26%
Arlington Industries, Inc.	61	1.0-4C	87%	74%	5%	8%	13%	1%	14%	33%	7%	29%
Arlington Industries, Inc.	27	1.0-4C	84%	73%	8%	6%	12%	2%	17%	28%	10%	31%
Hubbell RACO	13	.50-4C	80%	71%	5%	8%	10%	2%	15%	35%	6%	33%
Arlington Industries, Inc.	69	1.0-4C	87%	67%	5%	10%	8%	2%	19%	34%	9%	24%
Calbond	5	1.0-4C	71%	67%	18%	10%	12%	4%	10%	31%	6%	10%
Emergent Safety Supply	55	.25-4C	67%	63%	11%	10%	14%	3%	13%	24%	10%	14%
Milbank	16	.50-4C	59%	62%	15%	15%	12%	5%	12%	28%	15%	25%

(continued)

#### Definitions:

One or More Buying Actions (Audience Involvement) represents the percentage of respondents who, after seeing an ad, indicated they have done, or are likely to do, one or more of the eight listed items.

All Buying Action scores are a percentage of the "Recall Seeing" score.

Percentage totals may not equal 100, due to rounding.

Please see Definitions of Scores (3.0), and Methodology (9.1), for complete information.



	Page	Size & Color	<i>Exposure</i> Recall Seeing	Involvement One or More Buying Actions	Save the Ad	Discuss the Advertised Product	Visit Ad's Website	Contact Salesperson	Try Product/ Service	Consider Purchase	Recommend or Specify	Purchase
Boxes, conduit bodies & end	closures cor	ıtinued										
Allied Moulded Products	45	1.0-4C	66%	57%	10%	13%	13%	1%	15%	34%	7%	12%
Orbit Industries	39	.50-4C	48%	57%	11%	13%	15%	4%	15%	26%	11%	11%
Category averages:			80%	72%	9%	10%	12%	2%	15%	32%	9%	27%
Computer software												
McCormick Systems	29	1.0-4C	46%	41%	13%	7%	15%	2%	7%	7%	13%	2%
Contractor equipment												
Uline	55	.25-4C	64%	52%	8%	13%	11%	0%	13%	24%	13%	15%
HotBend	81	.125-4C	59%	49%	14%	10%	12%	2%	15%	15%	7%	7%
Category averages:			62%	51%	11%	12%	12%	1%	14%	20%	10%	11%
Contractor services (incl. re	ntal & mec	hanical)										
Candels Estimating LLC	81	.125-4C	50%	39%	6%	6%	10%	2%	2%	16%	6%	6%
Electrical distributor (incl. lo	ow volt.)											
Lowe's	63	1.0-4C	70%	69%	9%	10%	16%	1%	13%	24%	7%	23%
Uline	55	.25-4C	64%	52%	8%	13%	11%	0%	13%	24%	13%	15%
Category averages:			67%	61%	9%	12%	14%	1%	13%	24%	10%	19%
Fasteners, hangers, clamps,	supports											
Arlington Industries, Inc.	Cvr 3	1.0-4C	84%	82%	9%	12%	14%	3%	20%	31%	4%	33%
Arlington Industries, Inc.	7	1.0-4C	89%	78%	7%	10%	13%	4%	16%	34%	13%	24%
Arlington Industries, Inc.	71	1.0-4C	87%	78%	6%	9%	13%	2%	16%	30%	6%	30%
Bridgeport Fittings, Inc.	Cvr 2	1.0-4C	74%	76%	13%	18%	15%	9%	24%	40%	15%	15%
Arlington Industries, Inc.	77	1.0-4C	88%	75%	7%	10%	11%	3%	22%	36%	10%	32%
Arlington Industries, Inc.	83	1.0-4C	84%	75%	7%	13%	10%	3%	17%	37%	12%	36%
SP Products	9	1.0-4C	85%	67%	11%	9%	13%	4%	18%	32%	6%	17%
(continued)												Base = 126



			Exposure	Involvement		Discuss the	Visit	_	Try		Recommend	
		Size	Recall	One or More	Save	Advertised	Ad's	Contact	Product/	Consider	or	
	Page	& Color	Seeing	<b>Buying Actions</b>	the Ad	Product	Website	Salesperson	Service	Purchase	Specify	Purchase
Fasteners, hangers, clamps, s	supports	continued										
Orbit Industries	39	.50-4C	48%	57%	11%	13%	15%	4%	15%	26%	11%	11%
Category averages:			80%	74%	9%	12%	13%	4%	19%	33%	10%	25%
Hand tools												
HotBend	81	.125-4C	59%	49%	14%	10%	12%	2%	15%	15%	7%	7%
Lighting controls												
Leviton Manufacturing	81	.25-4C	64%	63%	3%	12%	15%	6%	15%	28%	10%	22%
Leviton Manufacturing	25	1.0-4C	71%	59%	11%	13%	15%	3%	11%	23%	13%	16%
Category averages:			68%	61%	7%	13%	15%	5%	13%	26%	12%	19%
Lighting products/fixtures												
TCP	57	.66-4C	53%	65%	8%	10%	19%	2%	13%	33%	4%	13%
SLG Lighting	59	.50-4C	55%	60%	13%	20%	13%	4%	9%	27%	11%	11%
Liteline	14	.50-4C	54%	55%	14%	20%	16%	4%	11%	25%	9%	2%
Category averages:			54%	60%	12%	17%	16%	3%	11%	28%	8%	9%
Power tools												
HotBend	81	.125-4C	59%	49%	14%	10%	12%	2%	15%	15%	7%	7%
Raceway/cable tray/conduit												
SP Products	9	1.0-4C	85%	67%	11%	9%	13%	4%	18%	32%	6%	17%
Calbond	5	1.0-4C	71%	67%	18%	10%	12%	4%	10%	31%	6%	10%
Emergent Safety Supply	55	.25-4C	67%	63%	11%	10%	14%	3%	13%	24%	10%	14%
Champion Fiberglass	11	1.0-4C	58%	48%	13%	16%	14%	4%	2%	23%	4%	2%
Category averages:			70%	61%	13%	11%	13%	4%	11%	28%	7%	11%
Regional ad												
XCEL Energy Services	17	.50-4C	52%	36%	6%	8%	12%	2%	6%	12%	6%	4%
(continued)												Base = 126

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	Page	Size & Color	<i>Exposure</i> Recall Seeing	Involvement One or More Buying Actions	Save the Ad	Discuss the Advertised Product	Visit Ad's Website	Contact Salesperson	Try Product/ Service	Consider Purchase	Recommend or Specify	Purchase
Safety equipment/apparel												
Arlington Industries, Inc.	7	1.0-4C	89%	78%	7%	10%	13%	4%	16%	34%	13%	24%
Training/Safety organization												
NFPA	1	1.0-4C	77%	71%	13%	18%	21%	1%	13%	29%	8%	12%
Vehicle equipment												
Adrian Steel	73	.33-4C	45%	33%	9%	9%	11%	4%	11%	11%	7%	9%
Wire & cable												
Southwire	Cvr 4	1.0-4C	80%	65%	8%	13%	9%	6%	19%	31%	10%	20%
Wire & cable connectors/termi	nators											
Arlington Industries, Inc.	49	1.0-4C	93%	79%	7%	10%	7%	3%	17%	32%	15%	40%
Arlington Industries, Inc.	67	1.0-4C	90%	79%	8%	9%	10%	0%	16%	30%	5%	28%
Arlington Industries, Inc.	79	1.0-4C	90%	79%	7%	11%	10%	1%	15%	27%	4%	39%
Hubbell Bell	19	.50-4C	79%	78%	5%	10%	7%	1%	19%	36%	10%	42%
Arlington Industries, Inc.	23	1.0-4C	90%	77%	5%	13%	10%	3%	18%	31%	9%	33%
Bridgeport Fittings, Inc.	Cvr 2	1.0-4C	74%	76%	13%	18%	15%	9%	24%	40%	15%	15%
Arlington Industries, Inc.	61	1.0-4C	87%	74%	5%	8%	13%	1%	14%	33%	7%	29%
Arlington Industries, Inc.	53	1.0-4C	93%	73%	4%	12%	11%	2%	18%	39%	12%	33%
Hubbell RACO	13	.50-4C	80%	71%	5%	8%	10%	2%	15%	35%	6%	33%
Category averages:			86%	76%	7%	11%	10%	2%	17%	34%	9%	32%
Wire & cable management												
Arlington Industries, Inc.	65	1.0-4C	88%	77%	8%	13%	9%	2%	16%	38%	14%	36%
Southwire	Cvr 4	1.0-4C	80%	65%	8%	13%	9%	6%	19%	31%	10%	20%
Jnderground Devices	15	.50-4C	80%	55%	8%	6%	10%	1%	11%	24%	6%	14%
Champion Fiberglass	11	1.0-4C	58%	48%	13%	16%	14%	4%	2%	23%	4%	2%
Category averages:			77%	61%	9%	12%	11%	3%	12%	29%	9%	18%
(continued)												Base = 12

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		0:	Exposure	Involvement	0	Discuss the	Visit	Original	Try		Recommend	
	Page	Size & Color	Recall Seeing	One or More Buying Actions	Save the Ad	Advertised Product	Ad's Website	Contact Salesperson	Product/ Service	Consider Purchase	or Specify	Purchas
	1 age	a 00101	Occing	Buying Actions	inc Au	Tioddol	Webblie	Galesperson	OCIVICC	T urchase	opeeny	T urchus
Wiring devices												
Arlington Industries, Inc.	Cvr 3	1.0-4C	84%	82%	9%	12%	14%	3%	20%	31%	4%	33%
Arlington Industries, Inc.	49	1.0-4C	93%	79%	7%	10%	7%	3%	17%	32%	15%	40%
Arlington Industries, Inc.	67	1.0-4C	90%	79%	8%	9%	10%	0%	16%	30%	5%	28%
Arlington Industries, Inc.	33	1.0-4C	85%	78%	7%	8%	13%	2%	17%	30%	10%	34%
Arlington Industries, Inc.	23	1.0-4C	90%	77%	5%	13%	10%	3%	18%	31%	9%	33%
Arlington Industries, Inc.	77	1.0-4C	88%	75%	7%	10%	11%	3%	22%	36%	10%	32%
Arlington Industries, Inc.	83	1.0-4C	84%	75%	7%	13%	10%	3%	17%	37%	12%	36%
Category averages:			88%	78%	7%	11%	11%	2%	18%	32%	9%	34%

# Demographics: Influence and Action Totals



#### Total ad influence for all studied ads

	89%	
	Associated ads with respective brands	
After seeing an ad in	94%	
Electrical Contractor,	Liked one or more ads	
<b>95%</b> of respondents reported one or more of the following:	86%	
	Have improved opinion	
5	73%	
	Became newly aware of a product/service Base = 25	52
<i>Total</i> Buying Behavior <b>85%</b>	<i>Eighty-five percent</i> ( <b>85%</b> ) of respondents indicated that after seein an ad in <i>Electrical Contractor</i> they, or someone in their organiza- tion, have taken, or are likely to take, one or more of the following purchasing actions:	- 1-
<i>Preliminary</i> Buying Behavior <b>54%</b>	27% Save the ad 32% Discuss the advertised product or service with colleagues 28% Visit advertiser's website 11% Contact product salesperson	
<i>Active</i> Buying Behavior <b>79%</b>	41%    Try or sample advertised product or service    57%    Consider purchase    26%    Recommend or specify	
	54%	
	Purchase Base = 25	52

#### Ad scores by size

	Number of Ads	Recall Seeing	Read Some	Read Most
Two pages	1	89%	55%	51%
One page	30	82%	59%	48%
Two-thirds page	1	53%	47%	36%
One-half page	8	63%	53%	38%
One-third page	1	45%	47%	29%
One-fourth page	3	65%	61%	35%
One-eighth page	2	55%	40%	35%
Issue averages:		75%	57%	44%
-				Base = 126

#### Building types

Commercial	%
Includes hotel, motel, resort, restaurant, food service, entertainment, sports,	
gaming, financial (banking/insurance), retail stores (all types), and office buildings	
Residential	%
Includes single family and multi-family	
Industrial	%
Includes manufacturing plants, power generation and utility	
Institutional	%
Includes hospital, nursing home, education (K12, college, university), govt.,	
administration, police, correctional, military, transportation (airport/rail/other)	
Non-building	%
Includes road, airport, traffic lighting, line work, waste/water treatment, etc.	
Emerging/alternative energy sources	%
Includes solar, wind, geothermal, etc.	
None of the above	
No response	%
Base = 2	252

### **Demographics** *continued*



#### Purchasing actions taken

Ninety-three percent (93%) of the respondents report taking one or more purchasing actions during the past year as a result of ads/editorials appearing in *Electrical Contractor*.

Specified/bought			62%
Specified/bought products	or services seen in ads or articles		
Recommended		52%	
Recommended the purchas or articles	se of products or services seen in ads		
Visited		52%	
Visited an advertiser's web	site for more information		
Discussed	33%		
Discussed an advertisemen	nt with someone else in the company		
Saved	27%		
Saved an advertisement or			
Referred	27%		
Referred an ad to someone tear sheet, photocopy or ac	e else in the company by passing along a studies by the second seco		
Considered	21%		
Considered doing business	with a company seen in ads or articles		
Requested	21%		
•	nation from a company, a sales		
·	tor by writing, faxing or calling		
Used 9%			
Used the Electrical Contrac	ctor website to request further information		
Other 3%			
No actions taken = 7%		_	
No response = 0%		Base	e = 252

Primary job title or function

Executive management: owner, partner, president, VP, general manager, etc 48%
Electrician (field), journeyman, technician, installer, service person
Management: project manager, superintendent, supervisor, foreman
Staff engineer, designer, electrical engineer
Estimator
Inspector
Purchasing agent, buyer
Apprentice
Other
No response
Base = 252

#### rimary business

Electrical contracting/low-voltage contracting
Engineering/architecture/consulting 4%
Systems integration/consulting
Wholesaler/distributor
Other
No response
Base = 252

#### uilding systems installed

Lighting
Maintenance, service, repair
Premises wiring
Fire/life safety systems
Power quality systems (includes standby, co-gen, etc.)
Security (includes CCTV, access/motion/intrusion systems)
Total building automation systems (includes HVAC, lighting)
Communications systems (VDV)
Fiber optics
Alternative-energy systems
None of the above
No response
Base = 252

# Demographics: Social Media



Professional use of social media			Digital devices owned or used by respondents			
<i>Fifty-two percent</i> ( <b>52%</b> ) of <i>Electrical</i> <i>Contractor</i> respondents report one or more of these reasons for using social media.	31%			92%		
	To get industry news			Smart phone		
	26%			71%		
	To learn about industry products		<i>Ninety-nine percent</i> ( <b>99%</b> ) of <i>Electrical</i> <i>Contractor</i> respondents report having access to one or more of these digital devices.	Laptop computer		
	25%			60%		
	To keep up with trends			Desktop computer		
	24%			43%		
	To network with others in the industry		0	Tablet		
	48% None of the above			6% E-reader		
	No response = 0%	Base = 123		_		
				1% None of the above		
Social media platforms used for work				No response = 0%		Base = 126
	28%					
Forty-six percent ( <b>46%</b> ) of Electrical Contractor respondents report using one or more of these social media platforms for work.	LinkedIn		202		d Study Sch	nedule
	27%			F F	Reserve your spa	ce now!
	Facebook					
	10%		<b>February</b> closing January 14	June	August	December
	Instagram			closing May 10	closing July 10	closing November 10
	5% Twitter					
	1% Pinterest		Contact your <i>Electrical Contractor</i> sales representative now to reserve your space in the next ad study issue.			
	54% None of the above		Electrical Contractor reserves the right to change this research schedule without notice.			
	No response = 0%	Base = 252				

#### About adViewPro



# adView Pro

# What are some of the concepts behind adViewPro Ad Campaign Analytics?

- Ad campaigns setting primary and intermediate objectives are more accountable and more effective.<sup>1</sup>
- Only primary business objectives such as increasing profit or market share are true final measures of business success.<sup>2</sup>
- A significant change across a wide range of intermediate objectives is a reliable predictor of business success.
- Because the importance of individual intermediate objectives varies by ad campaign, no single intermediate measure can be an infallible predictor.
- Best practice requires tracking multiple intermediate effects.<sup>3</sup>
- Assigning greater or lesser value to each intermediate objective, to better align with your specific campaign goals, improves campaign accountability and effectiveness.<sup>4</sup>

#### Why does adViewPro focus on intermediate objectives?

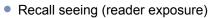
*Intermediate objectives* are the means to achieving primary ad campaign objectives. Taken individually, each intermediate objective offers insight into how your campaign is working in comparison with other campaigns reaching your audience.

<sup>1</sup> Les Binet and Peter Field, Marketing in the Era of Accountability (World Advertising Research Center, Great Britain, Alden Press, 2007), 19. | <sup>2</sup> [ibid, 77] | <sup>3</sup> [ibid, 77] | <sup>4</sup> [ibid, 2]

Total Ad Recall Audience Exposure

Total Ad Influence Audience Engagement

Total Buying Action Audience Involvement



- Read some of the ad (reader engagement)
- Read most of the ad (reader involvement)
- Make ad-brand connection
- Like the ad
- Better opinion of product or service
- Newly aware of product or service

#### Preliminary Buying Action

- Save the ad for future reference
- Discuss the advertised product
- Visit advertiser website
- Contact advertiser salesperson

#### Active Buying Action

- Try advertised product or service
- Consider purchasing
- Recommend or specify
- Purchase the product or service

#### About adViewPro: Methodology



# adView PRO

Baxter Research Center's (BRC) *adViewPro* study programs are conducted online using accepted advertising and editorial reader research methods and practices.

81,844\* using a structured random-interval selection process. Preparation of the survey instrument, sample selection, emailing, processing, tabulation and generation of final reports are conducted under the supervision of BRC.

Readers invited to participate via email are provided with a secure link to the questionnaire. To ensure optimal delivery, all surveys are sent using BRC's bonded email servers.

In those cases where two versions of the questionnaire are produced to maintain an appropriate level of reader response, both are identical with the exception of the ad listings, which are divided equally between the two. Ad recall data is based on a minimum of 100 returns. Splitting the survey into two or three versions to accommodate more ads will result in editorial and respondent profiles increasing to 200 and 300, respectively. Ad recall data will achieve a lesser number, but no fewer than 100 returns.

Ad and editorial reader recall data are fully disclosed in this report and online through advertiser micro-sites. Advertiser access to their micro-site is controlled by the sponsoring publication. Advertisers wishing to view online data should contact their magazine advertising sales representative for a link and password. A copy of the online survey is available upon request from BRC.

\* June 2021 BPA Worldwide<sup>SM</sup> Statement

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